

Application Specialist, Asia Pacific

Our client is a Fortune 100 organization and is a leader in bio-based products. Their applications are used across multiple industries around the world.

Responsibilities

- Extend product development and technical service/support to both internal and external customers on application of the food products
- Interface with customers on the various aspects of customer support, enquiries and issue resolutions
- Support internal and external customers on designing/developing new or modifying existing products/recipes/processes
- Provide support to cross-functional teams in sales and operations as required to meet the business objectives
- Participate in development of ideas and planning of product concepts, associated presentations and demo kits
- Maintain databases and associated procedures to ensure that global policies and local requirements are kept up to date at all times

Prerequisites

- Degree in Food Science or equivalent with min. 4-5 years of relevant experience in dairy or ice-cream products
- Application Specialist and Product Development/R&D Specialist (from dairy product manufacturers) are suitable for this role
- Possess good communication and interpersonal skills
- Proactive, creative and innovative
- Logical, methodical and analytical thought process
- Good time management and organisation skills
- Some travel (on needs basis) is required

All applications will be treated with the highest level of confidentiality.